Workforce in the transportation and distribution industry

Transcript

00:07:55:16 - 00:08:07:23
RANDOLPH SMITH:
Eric, I’m curious, you’ve worked with many different industries. How might the transportation and logistics and distribution industries learn from things that others have done that have been successful?

00:08:08:22 - 00:09:34:02
ERIC GONZAGA:
Ultimately, just in reference to organizational culture, successful companies -- and actually in the trucking industry we’ve seen that as well -- is in taking proactive action in terms of managing culture, perceptions by the employees and really taking feedback very seriously from employees, in terms of whether it’s work-life balance or just simply the wants and needs of truckers themselves. When you think about the greatest source of data nowadays, I mean, often times, whether it’s Glassdoor or other online reviews, these are even taking into account within the context of the trucking industry, which historically hasn’t been the case.

00:09:34:11 - 00:09:46:08
RANDOLPH SMITH:
So thank you for joining us today. I hope the information we shared with you all was helpful. Also, I want to thank Eric for participating. Feel free to contact us with questions. Thank you.